

TIPS & TRICKS FOR COMPLETING YOUR KIT

Do not use (stagnate) your water for a minimum of 6 hours, preferably no more than 18 hours. Do not use any water. This includes:

- * SINKS * TOILETS * SHOWERS * DISHWASHER * WASHER FOR CLOTHES * AUTOMATIC ICE MACHINE * YARD SPRINKLERS * ANYTHING ELSE THAT USES WATER *

Many residents stagnate their water overnight, which means they do not use any water after midnight and fill the bottles as soon as they wake up the next morning.

Collect samples over a total of 5 minutes:

- * 1st draw when you start the timer,
- * 2nd draw after 2 minutes, and
- * 3rd draw after 5 minutes.

Example:



Confirm or schedule your pickup using our online form **BEFORE** packing up and sealing the kit.

If you have any questions or would like a technician to complete the kit, please contact the Division of Water Quality



(312) 742-2406

ChicagoWaterQuality.org

MAKE A PLAN TO TEST YOUR WATER

Most residents who successfully test their water complete the kit **within 2 weeks**.



I will stagnate (will not use) my water on

at : AM
DATE TIME

I will collect samples at least 6 hours later on

at : AM
DATE TIME



→ Share this plan with everyone in your household.

→ Plan to **immediately** complete the online form after collecting samples.



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ChicagoWaterQuality.org

LEAD TESTING PROGRAM

PLEASE RETURN YOUR KIT WITHIN 2 WEEKS

1

Do not use water for at least 6 hours

2

Fill the bottles with tap water

3

Immediately schedule or confirm your free pick up



QUESTIONS?

Call (312) 742-2406 or follow the QR code.



Para obtener instrucciones en español, visite

W celu uzyskania instrukcji w j. polskim odwiedź stronę

有关 中文说明，请访问

ChicagoWaterQuality.org

HOW TO COMPLETE YOUR LEAD TESTING KIT

BEFORE YOU BEGIN

★ Before collecting samples, all members of the household must **stop using the water for a minimum of 6 hours.**

This includes all water sources like sinks, toilets, showers and washers, as well as automatic systems like ice machines and sprinklers.

If you accidentally use the water, please reschedule sampling for a different time. Stagnating is not necessary for other units in a multi-unit building.

★ Use the stickers provided to remind members of your household not to use the water for 6 hours.

★ Select a tap where:

★ Water is often used for drinking and cooking, usually the kitchen or bathroom tap.

★ You can turn the tap to **cold**.

★ No filter or aerator is attached. **Bypass any filters, but do not remove them.** More information about filters is on our website.

★ Have a timer and a pen handy.

★ Label each bottle with the time the water was last used.

IS ANY OF THIS CONFUSING?

Watch our instructional video or call the Division of Water Quality (DWQ): (312) 742-2406



Visit [ChicagoWaterQuality.org](https://www.chicagowaterquality.org)



1



START WITH THE YELLOW BOTTLE

- 1 Write the time on the yellow bottle.
- 2 Place the bottle below the tap. Turn on the cold water and immediately start the timer.
- 3 Fill the bottle up to the neck. Do not turn off the timer.
- 4 **Do not turn off the tap.**

2



AFTER 2 MINUTES HAVE PASSED, FILL THE GREEN BOTTLE

- 1 When the timer reads 2 minutes, fill the green bottle with water.
- 2 Fill the bottle up to the neck. Do not turn off the timer.
- 3 **Do not turn off the tap.**

3



AFTER 3 MORE MINUTES HAVE PASSED, FILL THE BLUE BOTTLE

- 1 When your timer reads 5 minutes, fill the blue bottle with water.
- 2 Fill the bottle up to the neck.
- 3 Turn off the tap.
- 4 Write the time the sample was collected on the green and blue bottles.

4



FILL IN THE PAPER RETURN FORM

- 1 Check that the information on the bottle labels is accurate.
- 2 Fill out the paper Return Form.
- 3 Once completed, place the form in the plastic bag provided. **NOTE:** do not seal the box before scheduling a pickup.

5



SCHEDULE OR CONFIRM A PICKUP IMMEDIATELY

- 1 Visit [ChicagoWaterQuality.org](https://www.chicagowaterquality.org) and click "Schedule or confirm a pick up" or call **(312) 742-2406**. You must schedule or confirm a pick up date that is within 4 days of completing the kit.
- 2 Follow the instructions on the site.

6



PACK THE KIT FOR PICKUP

- 1 After completing the online pickup form, check that all the bottles are tightly capped and place them in the kit box along with the Return Form.
- 2 Close the box and seal with tape. Put the pickup sticker on the box.
- 3 Place the box in a convenient pickup location outside your home.

EXPECT RESULTS AROUND 4 WEEKS FROM PICKUP.
MORE INFORMATION AVAILABLE ON OUR WEBSITE.